WE ARE MEMBERS OF THE PUBLIC WHO ARE PAID TO GIVE FULL-TIME ATTENTION TO DUTIES THAT ARE INCUMBENT ON EVERY CITIZEN, IN THE INTERESTS OF COMMUNITY WELFARE AND EXISTENCE.

SIR ROBERT PEEL
WE PROVIDE THE HIGHEST QUALITY PUBLIC SAFETY SERVICES IN AN EFFORT TO MAKE SAN DIEGO THE SAFEST URBAN COUNTY IN THE NATION.
It’s hard to believe another year has gone by — another busy and eventful one for the San Diego County Sheriff’s Department.

First and foremost, the Sheriff’s Department and the community at large lost an icon last year. Sheriff Bill Kolender passed away on October 6, after a valiant struggle with Alzheimer’s disease. Bill was elected as the 28th Sheriff of San Diego County in 1994, following a storied career with the San Diego Police Department. He led our department with passion and compassion — I believe those two approaches were what always set him apart, and they are a big part of his legacy in the San Diego County Sheriff’s Department.

We have a special tribute to Sheriff Kolender in this report. I hope you will enjoy some of these special memories of my friend.

This year’s Annual Report is dedicated to the many, many men and women who volunteer for the San Diego County Sheriff’s Department. The roster is impressive: Chaplains, Explorers, Senior Volunteer Patrol, Search and Rescue, Off-Road Enforcement Team, Volunteer Mounted Patrol, Dive Team, the Auxiliary Communications Service, Citizen Volunteers, Reserve Deputy Sheriffs, Pilots, Weapons Training Unit, and Transportation volunteers. These individuals contribute hundreds of thousands of hours each year to the missions of the Sheriff’s Department and without their invaluable help, we would not be able to accomplish all that we do. So many benefit from their selfless acts of benevolence. We can never thank them enough.

In other areas of the Sheriff’s Department, we took delivery of a new Bell 407 GX helicopter in April of 2015. This state-of-the-art ship can seat up to seven people and fly almost three hours without landing for fuel. It has the newest technologies and will be able to provide critical flight information at a glance for greater situational awareness and increased safety for our crews.

The high-profile homicide investigation of Brittany Killgore culminated in three guilty verdicts in October. Detectives from our Homicide Detail and Fallbrook Substation, as well as our Crime Lab personnel conducted an exhaustively thorough investigation, which presented overwhelming evidence that led to these convictions.

In November, the Vista Detention Facility celebrated the second anniversary of the Veterans Moving Forward program. This innovative endeavor provided successes on multiple platforms. In 2015, the San Diego County Taxpayers Association recognized the program with the Grand Golden Watchdog Award. Collaborating with the Veterans’ Administration, Veterans Moving Forward has provided significant resources to our veterans and dramatically lowered our recidivism rate.

Our Court Services Bureau continued to excel in their responsibilities to keep 1,200 court and county employees secure. They also process hundreds of thousands of civil, criminal, family, probate, juvenile, and traffic case filings for nine court facilities.

Through our sustained hiring initiatives, we hired more than 170 Deputy Sheriffs in 2015 and 168 professional staff. We strive to reflect the diversity of our county, recruiting at colleges, trade schools, community events and career fairs.

Our varied facilities inventory grew by nearly 375,000 square feet in 2015. We completed the second phase of the Las Colinas Detention and Reentry Facility, remodeled our Lakeside Substation, installed a modular building donated by the Honorary Deputy Sheriff’s Association, and renovated several floors at the San Diego Central Jail Facility.

I hope you enjoy reading about the San Diego County Sheriff’s Department and all we accomplished this year. We are privileged, once again, to say we have been Keeping the Peace Since 1850. ✪
YOUTH ADVISORY GROUP
The Sheriff’s Department established the Sheriff’s Youth Advisory Group (YAG) in 2015 to help law enforcement and youth develop a closer connection, and to enable deputies to create closer relationships within the communities. Patrol deputies, Community Oriented Policing and Problem Solving (COPPS) deputies, detectives, school resource officers and juvenile detectives sought out youth to join from community action groups, local schools and community contacts. Deputies meet regularly with them and the group meets bi-monthly for an activity and open forum discussion.

ASTREA
Aerial Support to Regional Enforcement Agencies (ASTREA) provides air support to the Sheriff’s Department and allied agencies in San Diego County, and mutual aid to surrounding counties. Trained personnel respond to requests for law enforcement support, search and rescue, and fire suppression. In 2015, flight crews accumulated more than 3,900 hours of flight time in support of more than 2,000 law enforcement and fire/rescue missions. In addition to airborne law enforcement, ASTREA has partnered with CAL FIRE since 2005 to provide year-round aerial firefighting capabilities to protect the citizens of San Diego County.

ASTREA operates a fleet of nine helicopters, which consist of four MD500 series aircraft, one Bell 407, one Bell 407 GX and three Bell 205A-1++ aircraft. A new Bell 407 GX delivered in April 2015, is equipped with a fully integrated Garmin G1000H™ flight deck, providing critical flight information for greater situational awareness and increased safety. In September 2015, ASTREA took delivery of another Bell 205 A-1++ to augment the firefighting program.

SPECIAL ENFORCEMENT DETAIL
The Special Enforcement Detail (SED) Unit provided tactical expertise during the service of 36 high-risk search warrants, and 49 tactical support missions for investigative units of the Sheriff’s Department and allied agencies. SED also increased efforts in dignitary protection and community-organization events.

BOMB/ARSON
The Bomb/Arson Unit investigated eight fire-related deaths and 115 fire and explosion calls. They responded to more than 100 calls related to bombs and improvised explosive devices. The Homicide Detail reopened a 2014 investigation into a local nursery fire, and assisted the FBI in the investigation of hoax devices being sent from Campo to child stars in Canada and Los Angeles.

K-9 UNIT
The K-9 Unit continued with the centralization program. K-9 teams serviced patrol stations and substations by responding to critical incidents or tactical situations where there is an elevated degree of danger. They also assist in targeting offenders who pose the greatest risk to law enforcement and the community.
SPECIAL INVESTIGATIONS DIVISION
In 2015, the Special Investigations Division (SID) continued to provide critical investigative support to deputies working in Patrol, Detentions and Court Services Bureaus. SID detectives also worked in partnership with other local, state and federal law enforcement. The identification and prosecution of gang-related criminal activity is a major priority for SID and the Sheriff’s Department.

Operation South Bay Connection
This investigation, conducted by the East County Regional Gang Task Force (ECRGTF), ended in 2015. Focused on mid-level methamphetamine distributors with ties to seven violent criminal street gangs, the operation resulted in 24 individuals being charged for possession and sales and transportation of methamphetamine.

Operation Matador
Concluded by the North County Regional Gang Task Force in 2015, the year-long investigation into the collection of extortion payments from North County gang members yielded 33 arrests and 16 firearms, almost six pounds of methamphetamine, and more than $14,000 in cash.

Operation Gridlock
This high-visibility criminal interdiction detail was implemented throughout the United States on December 8 and 9, 2015, to address border-related crimes. The detail highlighted the San Diego County Sheriff’s Department’s leadership in proactive enforcement related to Operation Stonegarden, the United States Department of Homeland Security initiative. San Diego Sheriff’s Detectives from the High Intensity Drug Trafficking Area program (HIDTA) coordinated the detail and were responsible for compiling nationwide statistics for Operation Gridlock. 1,082 traffic stops, 299 citations, 86 arrests were made in San Diego County alone. Deputies also seized multiple marijuana plants, 84 pounds of methamphetamine and three firearms in addition to other illegal substances.

CYBER AND FINANCIAL CRIMES UNIT
In July of 2015, Financial Crimes detectives responded to the North Coastal Station’s report of two suspects involved in multiple cases of bank fraud. Wells Fargo security learned that they were opening accounts with fraudulent identification, depositing small amounts of money to make the accounts look legitimate, and later depositing fraudulent checks and quickly making withdrawals. The suspects were arrested for commercial burglary, forgery, identity theft and conspiracy when they attempted a transaction. They pled guilty and were sentenced to county jail. Detectives are working with U.S. Immigration and Customs Enforcement and IRS investigators regarding possible violations of federal law.

HOMICIDE
Fallbrook resident Brittany Killgore was reported missing in 2012 after sending the text message “help” to one of her friends and failing to return home the following day. Detectives from the Sheriff’s Homicide Detail and the Fallbrook Substation quickly launched an investigation, which resulted in the recovery of the remains of the victim and other evidence. Homicide detectives arrested three individuals believed responsible for her kidnaping and murder. Over the next three years, homicide detectives and crime lab personnel spent thousands of hours preparing the case for trial, in collaboration with the San Diego County District Attorney’s Office. All three defendants were found guilty in 2015 and sentenced to life in prison without parole.

FAMILY PROTECTION DETAIL
In June of 2015, an unknown man knocked on a woman’s front door at her home in Lemon Grove, claiming his car was out of gas and asking for help. The woman refused. Later, she walked outside to find the same man sitting in the driver’s seat of her car with the door open. The male threatened to hurt her if she did not go back into the house, then he followed her inside and brutally raped and choked her. The suspect fled, taking items belonging to the victim, including a credit card. Lemon Grove patrol deputies conducted a search for the suspect, but were unable to locate him.

Sheriff's Sexual Assault Unit (SAU) detectives and Crime Lab personnel processed the scene. The detectives learned that the victim’s bankcard was used at a gas station in San Diego hours after the rape. The gas station video showed a female whom the suspect identified as a long-time friend and former roommate, and a male as the suspect who sexually assaulted her.

The victim and SAU Detective Tim Dinger used Facebook messaging in a ruse to get the female suspect to meet the victim. The woman showed up and was arrested for burglary (she had items stolen from the victim after she was raped). The woman identified the rape suspect and Detective Dinger obtained a warrant for his arrest. On July 22, 2015, members of the Fugitive Task Force arrested the suspect, who confessed and later pled guilty, taking a plea bargain sentence of 48 years to life in prison.
The San Diego County Sheriff’s Department Honor Guard was established by Sheriff John Duffy in the late 1970s to honor and pay respect to fallen deputies and project the excellence of the Sheriff’s Department to the community.

Consisting of 30 deputies, duties include Color Guard details, Rifle Team, Funeral/Memorial details, and other ceremonial functions as requested. They participate in more than 60 events annually, at the National Memorial in Washington, the California State Memorial in Sacramento and memorials at the San Diego County Administration Center and Sheriff’s Headquarters.

The Honor Guard’s Mission

Our objective is to pay tribute and respect to our fallen brothers and sisters, and to support their families and the communities. The Sheriff’s Honor Guard assures an atmosphere of dignity and respect to those in mourning.
MEDICAL SERVICES DIVISION

During 2015, the Medical Services Division continued to maintain the safety and security of inmates in detention facilities by implementing the following initiatives:

**Inmate Safety Program**
The inmate suicide prevention program was redesigned to include standardized assessments for self-harm based on risk factors. The program designated housing units where inmates are monitored in an environment that minimizes risk.

**Triage Acuity System (Medical and Psychiatric Physician Sick-Call Clinics)**
The triage acuity system provided the first objective measure of whether inmates are receiving timely onsite medical care.

**Executive Dashboard**
An executive dashboard provided real-time data on utilization and costs of major inmate medical programs, allowing the command staff and Medical Services Administration to proactively troubleshoot issues and perform long-term strategic planning.

**Restoration of Competency (San Bernardino)**
Some inmates declared incompetent to stand trial were sent to a program in San Bernardino County instead of waiting six months to be admitted to Patton State Hospital. This expedited the process of inmates receiving treatment to help them be fit to return to court.

**San Diego Health Connect**
Participation in a Health Information Exchange allowed medical staff to view medical records for incoming inmates in order to improve their care.

SHERIFF’S DETENTION FACILITIES

Detention Facilities collaborated with Reentry Services to reorganize the Incentive Based Housing Dorm (IBH) at various facilities and offer intensive programming to selected inmates. Some of the programs available include: Yoga, Meditation, Computer Literacy, Thinking for a Change, Relapse Prevention, Narcotics Anonymous, Parenting, Reading Legacies, and Financial Peace.
East Mesa Reentry Facility (EMRF)

Working with San Diego Workforce Partnership, the U.S. Department of Labor awarded a grant to fund an onsite America's Job Center at East Mesa Reentry Facility, which launched in February of 2016. It will target 600 participants, with 100 to receive intensive case management both in custody and out of custody.

Reentry Services has expanded educational, vocational and cognitive behavior programs throughout the EMRF. Partnering with the San Diego County Probation Department, the EMRF continued to provide intensive case management and reentry planning for the Mandatory Supervision population. A total of 356 Mandatory Supervision Reentry Multi-Disciplinary Team Meetings were held in 2015. Coordination of services is part of an ongoing effort to reduce recidivism.

Veterans Moving Forward (VMF)

On November 1, 2015, the Vista Detention Facility celebrated the second anniversary of the Veterans Moving Forward program. Sixty four veteran inmates continue to participate in this groundbreaking program, which has proven to generate positive inmate behavior and is a legitimate platform for community reentry. Poems written by the inmates will be published in the annual Garden Oak Publication.

The George Bailey Detention Facility

The facility expanded program opportunities to a select group of classification Level 4 inmates in February 2015. Eligible inmates are offered psych-social programming, educational and vocational classes, wellness and healthy lifestyle courses and the opportunity to enroll in health care options offered through the Affordable Care Act prior to their release from custody. Community providers assist with enrollment, engagement and ongoing care in the community. At the George Bailey Detention Facility, at least one or more services have been provided to 270 inmates.

Las Colinas Detention and Reentry Facility (LCDRF)

LCDRF serves as the primary point of intake for women prisoners in San Diego County. The final phase of the 45-acre facility was completed in December 2015. LCDRF focuses on academic and pre-employment programs for the inmates and improvement of the program facilities. A culinary program offered through the Grossmont Adult School enables participating inmates to earn a certificate from the National Restaurant Association in Restaurant Management. Based on the success of and demand for programs, EMRF has implemented similar culinary programs for male inmates.

PRISONER TRANSPORTATION DETAIL (PTD)

The Prisoner Transportation Detail is responsible for the movement of inmate prisoners to and from courts, medical appointments, and clinics, between detention facilities within San Diego County and to other facilities throughout California.

In 2015, Prisoner Transportation moved 170,830 inmates, traveled 647,417 miles and averaged 90 to 100 clinic appointments a month.
INMATE SERVICES

Commissary
The website consistently outperformed the year’s previous numbers, despite a lower inmate population. A real-time order system was implemented for Commissary website orders in 2015. Here are results from the past fiscal year:

Total Sales: $7,500,000
Profit: $2,300,000
Total Orders: 300,000

Laundry
A tunnel wash system was installed at the East Mesa Central Laundry and Phase II of the Las Colinas Detention and Reentry Facility, enhancing efforts to reduce our water usage from 2.5 gallons per pound to .5 gallons per pound, or six million gallons annually.

Processed: 3.3 million pounds of clothing and linen

eCommerce Sales
Deposits: $2,900,000
Gift Packs: $923,000
Phone Time: $892,000
(61% of eCommerce; 55% of total deposits made to inmate trust accounts)
(20% of eCommerce)
(19% of eCommerce)

Detentions Investigations Unit (DIU)
In 2015, the Detention Investigations Unit was awarded the Meritorious Unit Citation. DIU was assigned more than 2,380 cases to investigate. Detectives and a Senior Crime and Intelligence Analyst developed target information on prolific drug offenders for directed operations. On February 19, 2015, one operation resulted in the seizure of 68.22 grams of heroin, the biggest from a detention facility in the history of DIU.

DIU investigated a case that started when a meth-soaked greeting card was sent into one of the facilities. A search of the suspect’s residence resulted in the recovery of $5,650, a handgun, 76.72 grams of heroin, 9.38 grams of methamphetamine and 6.79 grams of marijuana.

Through investigation, DIU thwarted the escape attempt of a high-level gang member sentenced to 129 years to life for murder and attempted murder of a peace officer.

In September 2015, DIU hosted the quarterly Multi-County Gang Information Meeting. Members of surrounding agencies came together to network and gain awareness of gang trends on topics including the new California Department of Corrections and Rehabilitation step-down process, inmate radicalization, and documenting jail gangs.

In 2015, DIU detectives continued teaching Standards and Training for Corrections (STC) courses for deputies and supervisors.
In 2015, the San Diego County Sheriff’s Court Services Bureau (CSB) was responsible for the security of 1,200 court and county employees, including 134 judges and 20 commissioners of the San Diego Superior Court system. The system managed more than 531,000 civil, criminal, family, probate, juvenile and traffic case filings for nine court facilities. CSB also worked with the Superior Court to improve security in the county’s court facilities.

CSB personnel promoted a safe and secure environment for the judicial system in several ways:

- Helped serve civil processes and enforce court orders, often apprehending criminals through serving arrest warrants.
- Provided security at the County Administration Center (CAC) for approximately 1,000 county employees and elected public officials.
- Trained building tenants in personal security and critical response, and conducted emergency evacuation drills.

CSB staff confiscated 38,188 potential weapons and screened more than 3.5 million individuals who passed through courthouse weapon screening stations in 2015.

**INVESTIGATION UNIT**

The unit reviewed 21 threats to judicial officers and conducted 485 follow-up investigations, 169 grand jury and 1,236 contract employee background checks, and worked 538 extradition cases with a waiver rate of 92%, saving the county close to $12 million.

**FIELD SERVICES**

The Field Unit has primary beat responsibility for the entire County of San Diego.

**CIVIL UNIT**

The unit processed 94,335 documents and more than $18 million in fees and collections. It also generated more than $2.1 million in revenue by processing temporary restraining orders, evictions, wage garnishments, bank levies, writs of attachment, claims and deliveries, summonses, claims, real and personal property levies, and sales. This unit handled a high volume of customers in person and via telephone.
PERSONNEL DIVISION
The Sheriff’s Department ended the year with a staff of 5,167 employees. This included 2,587 sworn deputies, 1,588 professional staff employees, and 992 volunteers working in various divisions, including Senior Volunteers, Search and Rescue, Citizen Volunteers, Reserve Deputy Sheriffs and Chaplains. The department also utilized the services of 525 contractors and temporary employees working in various assignments, including the Wireless Division, Information Technology and Medical Services. The Sheriff’s Department has 161 professional staff job classifications and 140 different sworn job assignments.

In 2015, 171 Deputy Sheriffs were hired; 39 were assigned to law enforcement positions and 105 were assigned to detentions or courts positions. A total of 27 deputies were hired from lateral law enforcement agencies. Additionally 168 professional staff applicants were hired.

Recruitment efforts were expanded at colleges, trade schools, community events and career fairs while increased print, radio and television advertisements continued to target the highest quality candidates. A Sheriff’s Detentions Job Fair was held in October to educate and recruit candidates.

TRAINING DIVISION

Weapons Training Unit
The Honorary Deputy Sheriff’s Association continued to fund ongoing improvements to the Miramar Training facility. The firing ranges, storage structures and classrooms were upgraded to improve the learning environment for students. Due to the ongoing drought, the San Diego Regional Firearms Training Center underwent landscaping upgrades to drought-resistant plants and to reduce water usage. The upgrade is projected to save approximately 60% of water usage at the facility. Funding is from a grant to the County of San Diego. Patrol shotguns were upgraded with new barrels and sighting systems, due to a manufacturing issue.

In-Service Training (IST)
In 2015, IST provided 22 sessions of the Sheriff’s Continued Professional Training (POST) Course to 813 members of the Sheriff’s Department and regional law enforcement agencies. The unit also coordinated and provided instruction for 25 different training courses. IST was recognized with a Meritorious Unit Citation for the rapid design and implementation of the Ford Explorer Transition course for 484 department members within one two-week period.

Detentions and Court Services Academy
The Detentions Academy graduated three academies and sent 100 Deputy Sheriffs to work at Sheriff’s Detention Facilities in 2015.

San Diego Regional Public Safety Training Institute (LE Academy)
Four academies graduated 284 recruits of which 61 were San Diego County Sheriff’s Deputies. Each academy provided 43 POST-accredited Learning Domains of training, totaling 56,608 hours of instruction.

Professional Staff Training
The Professional Staff Training Unit provided training to 841 professional staff members, totaling 7,721 hours of instruction, as well as Learning Management System (LMS) domain administration and coordination.

RISK MANAGEMENT/MEDICAL LIAISON UNIT
The Sheriff’s Risk Management/Medical Liaison Unit (MLU) is responsible for responding to 5,167 employees and volunteers on matters concerning Workers’ Compensation, Family Medical Leave, Pregnancy Disability Leave, State Disability Leave, temporary and work restrictions, and all other related health and safety issues of concern.

In 2015, approximately 1,044 Workers Compensation claims were facilitated, 76 ergonomic evaluations were conducted, 477 Family Medical Leave requests were processed, 69 Pregnancy Disability Leave requests were submitted, and 61 Facility Safety Officers (FSOs) were trained.

The department completed their first Sheriff’s Health Academy 13-month pilot program. MLU staff also assisted employees in the 2016 Benefits Open Enrollment process, fielding approximately 690 phone calls and 175 emails.
SUPPORT SERVICES DIVISION

Facilities Planning & Management

The Sheriff's Department's facilities inventory grew by nearly 375,000 square feet by the end of calendar year 2015. The Facilities Planning and Management Unit now provides oversight for more than 2.5 million square feet of building area. A few of the major capital and construction projects completed in 2015:

- The Lakeside Substation opened mid-year following an extensive remodel to an existing 5,300 square foot building.
- A new modular building donated by the Honorary Deputy Sheriff's Association serves as administrative offices for the Weapons Training Unit at the Miramar Training Facility.
- Tenant improvements were made at a new leased site to accommodate a task force and investigative unit.
- New video surveillance and recording systems to improve security at two regional court facilities were installed.
- Extensive modifications to a few floors at San Diego Central Jail were made to reduce self-harm incidents.
- Phase two of the Las Colinas Detention & Reentry Facility included 125,000 square feet of building area, 384 beds, and 15-plus acres of site improvements. The building is becoming a nationally recognized model for the treatment of female offenders.

Staff also implemented a discretionary project request system that enables a more transparent and efficient use of resources, enhances accountability, and improves prioritization of facility projects.

Sheriff's Fleet Unit

The Fleet Unit placed 269 new vehicles into service in 2015, replacing many older vehicles with fuel-efficient models. The average odometer mileage for vehicles was reduced from 64,317 miles to below 60,000 miles. The average age of the fleet was reduced from 6.1 years to 4.6 years.

In conjunction with the Department of General Services and County Purchasing & Contracting, the Sheriff's Vehicle Coordinator Office procured a new mobile field kitchen. It will be custom built and delivered in 2016, to be used in support of field operations and mission critical activities.

The Fleet office improved upon earlier methods to track county-owned loaner vehicles in the field and implemented new monitoring and notification procedures.

Records & Identification

Statistics:

- Processed 32,074 criminal history requests
- Processed 42,674 arrest/crime report requests
- Processed 147,984 10-print cards
- Entered/Cleared 106,097 warrants of arrest
- Serviced 6,053 front counter customers
- Entered/Canceled/Updated 47,072 protective service orders
- Scanned 77,928 jail jacket records
- Processed 119,027 telephone calls through the division's Automated Call Distribution system and placed 43,108 outgoing business calls.
- Purged 539 linear feet of records from on-site rolling file systems, reducing the number of paper records by 86% since 2005.
**WIRELESS SERVICES DIVISION**

**Regional Communications System (RCS)**

The Wireless Services Division operates the Regional Communications System that provides voice two-way radio services to more than 24,000 radios operated by public safety and public services agencies throughout San Diego and Imperial Counties. During 2015, the RCS processed more than 43,500,000 radio conversations among the agencies.

The Federal Communications Commission has ordered all users of the 800-MHz radio spectrum to reconfigure their systems in an effort to reduce interference to the non-cellular users. The re-banding effort for the 24,000 user radios on the RCS should be completed in late 2017 or early 2018.

**Planning for the Next Generation Regional Communications System**

During 2015, the county issued a Request for Proposals (RFP) for the replacement of the nearly 20-year old RCS equipment. The county will award a contract in 2016.

**Upgrading Radio Communications Systems**

The multi-year project to replace the county’s aging public safety communications systems continued in 2015 with the installation of the county’s new microwave radio transport system, which enhances the department’s ability to transport voice and data communications. Funding included an award from the U.S. Department of Homeland Security. At the end of 2015, approximately half of the new equipment had been installed and placed into service, with completion expected mid-2016.

**Subscriber Radio Services**

In 2015, the Wireless Subscriber Services shop programmed 4,430 portable and mobile radios for RCS agencies and county departments. 267 voice radios were installed in county vehicles and 115 mobile data computer systems were installed in Sheriff’s patrol vehicles.

**DATA SERVICES DIVISION (DSD)**

In 2015, the Data Services Division provided support for more than 1,800 mobile devices, 3,500 desktops, 600 vehicles, and 600 servers that run dozens of applications. Additionally, DSD maintained a regional law enforcement network (SDLaw) that is used to provide information services to more than 10,000 local, state and federal public safety personnel.

DSD staff maintained and upgraded its expertise in a wide range of software products. Existing applications such as Crime Lab or Crime Analysis data tools continued to be upgraded to newer operating systems/application versions.

IT support was provided to 4,000 employees including both sworn officers and professional staff located at seven detention facilities, eight major patrol stations, four patrol substations, the San Diego County Regional Crime Lab and numerous other locations across San Diego County.

Numerous Microsoft Software patches were applied and tested on six hundred servers. More than 1.5 PB of data is saved on Storage Area Network (SAN) or Network Attached Storage (NAS) drives and used by applications.

In 2015, there were more than 20,000 registrations involving inmates in San Diego Sheriff’s custody. There were more than 25,000 successful notifications. Data Services maintains technology sub-systems that serve the public interest:

**Victim Information and Notification Everyday (VINE)**

VINE assists victims in knowing an inmate’s custody status to include when they will be released from jail or transferred to another county or state prison.

**“Who’s in Jail”**

The web page allows a victim or concerned citizen to be notified 24/7 by phone or e-mail when an inmate’s custody status changes. Improvements made in 2015 include notification when an inmate is released for “electronic monitoring” and the introduction of a smartphone application called VINEmobile that allows a victim to register from their mobile device.

A few of the major projects completed in 2015 include:

- **Take Me Home:** In support of the county’s Alzheimer’s awareness effort, DSD simplified the registration process.
- **Mobile Devices:** The department rolled out more than 1,800 mobile devices, with access to critical applications, as part of the Information Led Policing (ILP) strategy.
- **Electronic Probable Cause Declaration (PCD) application:** This application migrated the Sheriff’s Department courts and other local law enforcement agencies to a more efficient electronic process.
- **eLab:** DSD staff migrated the existing blood-alcohol application from a legacy mainframe computer to the high-speed SDLaw network.
- **San Diego Regional Registrant System:** A shared, multi-agency database application that stores and tracks registrants for sex, arson, narcotic, and gang crimes.
Concealed Carry Permits (CCP) Data Hub: Along with the San Diego Association of Governments (SANDAG) and several county departments, DSD created a central data warehouse with information from various departments used to assess the impact of AB109 and Prop 47 on the justice system.

A few of the new projects started in 2015, with goal of completion in 2016:

- Mobile Field Interview Application: Developed by DSD for mobile devices, it enables fast and accurate information collection.

- Body-Worn Cameras: DSD worked with a countywide team to procure and deploy a body-camera solution for the department.

- Electronic Medical Records System: In 2016, DSD joins county partners to procure a new EMR system for the detentions facilities.

FINANCIAL SERVICES DIVISION

- Processed more than 40 Board of Supervisors agenda items requesting authority
- Processed $6.7 million in P-Card transactions.
- Provided training on budget practices and procedures, and financial accountability to department managers and new supervisors.
- Prepared and implemented the department’s FY 2015-16 Operational Plan totaling $758 million and 4,219 staff.
- Processed 7,185 account’s payable invoices in the amount of $89,159,917.
- Identified funding for the following department initiatives:
  - Upgrade of the 9-1-1 system at the Communications Center ($2.5 million)
  - Five-year equipment replacement for Food Services Division, DSB ($1.5 million)
  - Camera system replacement at the George Bailey Detention Facility ($4.15 million)
  - Increased facility costs related to the new Downtown Courthouse: $900,000
  - Retrofitting the Corrections Corporation of America facility: $9.7 million
- Processed 1,981 travel requests with a total value of $2.1 million.
- Added capital assets and minor equipment valued at $14.9 million.
- Managed state and federal grants totaling $28.2 million, including administering the Operation Stonegarden (OPSG) grant of $6.6 million to 27 participating agencies, on behalf of the State of California.

CONTRACTS DIVISION

- Issued or renewed 151 procurement contracts.
- Administered 109 revenue contracts worth $128,299,000.
- Procured a Bell 205 Firefighting Helicopter with a value of $4,790,549.
- Issued a contract for a new 911 system valued at $3.5 million dollars.
- Supported Safe and Livable Communities by issuing ten Memoranda of Understanding (MOU’s) to provide School Resource Officers in the unincorporated areas and certain contract city high schools.
- Procured a new contract for ultrasound services at our detention facilities.
- Contracted for temporary nursing services to assist the Detentions Services Bureau’s medical program.
- Assisted Sheriff’s Department recruiting by issuing contracts for advertising.
- Procured weapons, ballistic vests, shields and other tactical gear for various divisions.
- Purchased a 200-gallon kettle for the Food Services Division’s cook/chill system used to prepare food for the jail system.
- Issued a contract for the overhaul of two helicopter-rescue hoists for ASTREA and implemented a maintenance agreement for repairs and service.
The Honorary Deputy Sheriff’s Association (HDSA) is a volunteer support organization for the Sheriff’s Department. The numbers vary, but membership averages about 800 business professionals who are dedicated to making a difference. The HDSA supports Law Enforcement and the Sheriff’s Department specifically.

Supporting the Sheriff’s Department legacy for our region is paramount to the HDSA. This support takes the form of both man-hours volunteered and funds raised for the creation and continual upkeep of both the Tactical Training Facility (TTF) and the William B. Kolender Museum. These innovative facilities are a testament to the HDSA’s commitment to the Sheriff’s Department.

- The TTF not only benefits our department; it is a regional asset that provides the highest quality training to all levels of law enforcement in San Diego County.
- The HDSA owns, operates and continually updates the William B. Kolender Museum in San Diego’s Old Town. The museum is a tribute to the men and women who have served this great department and our region for the last 166 years. It tells the story of law enforcement in San Diego and displays artifacts and photographs spanning our history.

In addition to these two projects, the HDSA has purchased countless pieces of equipment for the department, including K-9 vests, ballistic shields and throw phones for our Crisis Negotiation Team. This equipment provides for the fundamental safety of our staff and the public we serve.

The generosity of the HDSA complements their Mission, Vision and Values, and is a true reflection of the dedication of their membership.

---

In 2015, The Deputy Sheriffs’ Association (DSA) of San Diego County provided relief and support to San Diego County Deputy Sheriffs, their families, and the communities they served. The DSA has been “The Strength Behind the Badge” for more than 60 years and continues its mission under the leadership of veteran Deputy Gary Moore.

The DSA’s strong financial portfolio funds member benefits, benevolence, and political and legislative involvement. Its charitable foundation and Political Action Committee ensures member’s well-being and safety while overseeing their working conditions.
VOLUNTEERS DO NOT NECESSARILY HAVE THE TIME; THEY HAVE THE HEART.

ELIZABETH ANDREW
# Volunteers

<table>
<thead>
<tr>
<th>Service</th>
<th>Volunteers</th>
</tr>
</thead>
<tbody>
<tr>
<td>Auxiliary Communications Service (ACS)</td>
<td>64</td>
</tr>
<tr>
<td>Chaplains</td>
<td>27</td>
</tr>
<tr>
<td>Citizen Volunteers</td>
<td>26</td>
</tr>
<tr>
<td>Explorers</td>
<td>93</td>
</tr>
<tr>
<td>Honor Guard</td>
<td>1</td>
</tr>
<tr>
<td>Mounted Patrol</td>
<td>11</td>
</tr>
<tr>
<td>Reentry Services Division Volunteers</td>
<td></td>
</tr>
<tr>
<td>Active Program Volunteers</td>
<td>680</td>
</tr>
<tr>
<td>Active Faith-Based Volunteers</td>
<td>508</td>
</tr>
<tr>
<td>Search and Rescue</td>
<td>175</td>
</tr>
<tr>
<td>Senior Volunteer Patrol</td>
<td>455</td>
</tr>
</tbody>
</table>

# Reserves

<table>
<thead>
<tr>
<th>Reserve</th>
<th>Deputies</th>
</tr>
</thead>
<tbody>
<tr>
<td>Aero</td>
<td>7</td>
</tr>
<tr>
<td>Dive Unit</td>
<td>15</td>
</tr>
<tr>
<td>Off-Road Enforcement Team (ORET)</td>
<td>7</td>
</tr>
<tr>
<td>Patrol</td>
<td>40</td>
</tr>
<tr>
<td>Transportation</td>
<td>2</td>
</tr>
<tr>
<td>Weapons Training Unit (WTU)</td>
<td>14</td>
</tr>
</tbody>
</table>
AUXILIARY COMMUNICATIONS SERVICE (ACS)

The Auxiliary Communications Service is made up of specially trained communications volunteers managed by the Communications Center. These volunteers provide supplemental communications during planned events and emergencies, such as earthquakes, floods or wildfires. Using Amateur Radio, public safety radio networks, and other communications systems, ACS volunteers are prepared to provide emergency auxiliary radio communications throughout San Diego County during disasters. When the San Diego County Emergency Operations Center (EOC) is activated during these types of incidents, ACS supports communications for the County EOC to communicate information to and from various city EOCs, the American Red Cross, the Amateur Radio Emergency Service, the State of California Governor’s Office of Emergency Services, and many other emergency management organizations. ACS serves as the Radio Amateur Civil Emergency Service (RACES) organization for the San Diego County Operational Area. In 2015, ACS volunteers provided auxiliary communications support for several events, including the MCAS Miramar Air Show and the Encinitas Christmas Parade.

CHAPLAINS

The San Diego Sheriff’s Chaplains program was established in 1995, and is distinct from the Chaplain Program that serves inmates in detention facilities. Sheriff’s Chaplains are volunteer clergy dedicated to providing an additional source of support for department employees and their families, as a compliment to Peer Support and/or Psychological Services. Chaplains are selected from the major religious groups within the department to provide spiritual and emotional care and counseling. Their services are offered to deputies, staff and families free of charge.

As the late Sheriff Bill Kolender was swearing in the first group of chaplains, he said, “Our deputies are dedicated men and women who faithfully serve our communities, many times under difficult and demanding circumstances. They need and deserve the best support we, as a department, can provide for them.”
CITIZEN VOLUNTEERS

Citizen Volunteers fulfill administrative, clerical and technical functions within the department, working together with employees and deputies to meet the community’s law enforcement and public safety needs. They do everything from assisting people at the front desk to taking photos and videos or assisting at the Crime Lab. Citizen volunteers, 18 years and older, come from various backgrounds to share their time and expertise.

EXPLORERS

Teen volunteers with the Sheriff’s Department work directly with deputies to explore a career in law enforcement. Explorers go on a ride-along with deputies, help at Sheriff’s Department Stations and Substations, and represent the department at community or crime prevention events, as well as parades. They also help with traffic and crowd control during big events. Teen volunteers must meet certain criteria and pass the academy.

MOUNTED PATROL

These volunteers support patrol operations in Ramona, Poway, Santee, Lakeside and unincorporated areas of El Cajon. The Mounted Patrol works in teams of two or three, serving as a crime deterrent while also spreading goodwill. In cases of suspicious activity, they radio for a deputy to respond to the scene. The Mounted Patrol represents the Sheriff’s Department in parades, memorial services and school safety events.

PHOTOGRAPHERS & VIDEOPHOTOGRAPHERS

This group of volunteers attends press conferences, memorials and other events to document the Sheriff’s Department’s involvement in public forums. Members have also been known to capture emergency response images as well as day-to-day duties performed by deputies and volunteers.
REENTRY SERVICES DIVISION (RSD) VOLUNTEERS

RSD staff screen, train, and supervise the contractors, religious and non-religious volunteers, and interns working in the detention facilities. More than 1,000 applications are processed annually. RSD partners with community organizations to provide inmate services during incarceration and post release.

Program Volunteers Community volunteers provide mentoring, 12-step meetings, and psych-social and wellness programs.

Faith-Based Volunteers Approximately 20 full and part-time volunteer chaplains, from more than 12 major religions volunteer, as well as groups with small inmate representation. Some 500 people volunteer from more than 100 local churches to provide services.

Student Interns RSD offers field placement for student interns from the Social Work Programs at San Diego State University (SDSU) and the University of Southern California (USC), as well as the Criminal Justice Program at SDSU.

SEARCH AND RESCUE (SAR)

Sheriff’s Search and Rescue teams perform wilderness and urban rescues and search for missing and at-risk people. Available 24 hours per day to respond to local, state and federal agency requests, they serve in the K-9, radio/communications, logistics, medical, mountain bike, motorized, mounted, tactical or technical rescue units. SAR also helps with evacuations during a flash flood or wildfire, and they were involved in the searches for Chelsea King and Amber Dubois.

SENIOR VOLUNTEER PATROL

The Sheriff’s Senior Volunteer Patrol program is a valuable resource for stations and substations. As the extra eyes and ears of deputies, they call for a deputy when a crime has been committed, and their presence on patrol helps prevent crime. Senior Volunteers also implement the department’s free security-check program for people away from home on vacation. They look in on the welfare of elderly or disabled people who live alone through the You Are Not Alone program or YANA, which has been credited with saving the lives of participants. Some stations/substations make birthday and holiday visits, bringing gift baskets. Like Explorers, Senior Volunteers perform traffic and crowd control, and represent the department at crime prevention events.
RESERVES
All volunteers under this division are sworn deputies who can make arrests and who carry a gun when on duty. They are critical during major emergencies such as wildfires and storms or traffic control for a SWAT standoff. The reserves specialized units are:

AERO
Volunteers provide and pilot their personal fixed wing aircraft to support various operations and activities, such as flying personnel to interview a suspect, transporting a suspect following extradition, conducting aerial searches for missing persons, retrieving evidence or providing tactical air reconnaissance for big events or operations.

DIVE UNIT
Volunteers sweep the ocean floor and search bodies of water to recover victims and evidence. Working for more than 44 years to help solve cases, Sheriff’s Divers help victims’ families find a sense of closure. Dive Unit deputies are scuba-certified and some have master’s degrees in forensic science.

OFF-ROAD ENFORCEMENT TEAM (ORET)
ORET provides law enforcement services for the off-highway and rural areas of the county. ORET is also used for special event security, search and rescue, traffic enforcement and medical assistance in remote areas. The team educates off-road enthusiasts about legal operations and locations, and they collaborate with volunteer radio operators for desert communications. ORET’s fleet consists of SUVs, 4x4s, dune buggies, motorcycles, fixed wing aircraft, and ASTREA helicopters, when needed, giving them the ability to travel in sand, mud, rugged terrain or thick brush in areas not accessible to patrol vehicles.
PATROLS
Reserve deputies are assigned to Alpine, Vista, San Marcos, North Coastal, Poway, Santee, Rancho San Diego and Imperial Beach. Their duties include responding to radio calls, providing traffic enforcement, working at DUI checkpoints, and transporting arrestees to jail.

TRANSPORTATION UNIT
Volunteer deputies provide transportation services to and from Sheriff’s Stations and Substations to various detention facilities.

WEAPONS TRAINING UNIT (WTU)
Volunteers assist deputies during the department’s quarterly qualification shoot and during training in handgun/rifle qualification. They work at the Miramar Training Facility, San Diego Regional Firearms Training Center in Otay Mesa, and the Vista Range.

HONOR GUARD VOLUNTEER DONNA HERNANDEZ, SHERIFF’S DEPUTY RESERVES
“Being an honor guard member can be challenging, especially when attending funerals across the nation for fallen officers. It puts into perspective that being a deputy sheriff or police officer is a very dangerous occupation. To recognize those who have made the ultimate sacrifice and to support their loved ones during these tough times is both a necessity and an honor.”
WE SEEK AND PRESERVE PUBLIC FAVOR BY CONSTANTLY DEMONSTRATING ABSOLUTE, IMPARTIAL SERVICE TO THE LAW.

SIR ROBERT PEEL
4S RANCH SUBSTATION

4S Ranch is one of the fastest growing communities in San Diego County, encompassing 2,900 acres and 4,700 homes clustered around a traditional town center. The substation serves the 4S Ranch community and the unincorporated areas of Rancho Bernardo, Rancho Santa Fe, Bing Crosby Ranch, and portions of Fairbanks Ranch.

In 2015, 4S Ranch had its lowest crime rate in the past five years (FBI Index). There were 2,339 total cases, with 3,480 calls for service and 7,683 incidents of deputy-initiated activity. Total arrests were down to 66 from 96 in 2014.

Hot Prowl Burglaries

In May 2015, a series of “hot prow” burglaries (when a suspect enters or attempts to enter a residence when someone is home) took place in the area of Silver Crest Drive and Camino San Thomas between midnight and 4:00 a.m. News releases were sent out to the community, and senior volunteers and deputies conducted extra patrols. Work by the night shift deputies led to the arrest and capture of a male suspect, a convicted burglar from the Spring Valley area. The suspect was incarcerated based on this and other charges.

ALPINE STATION

This station handles law enforcement for the community of Alpine and oversees the Rural Law Enforcement Command, with substations located in Borrego Springs, Boulevard, Campo, Julian, Pine Valley, and Ranchita. There were a total of 14,402 calls for service in 2015.

Fourth Amendment and Search Warrant

Given consent to conduct a search of the cell phone of a known Alpine narcotics user/dealer, Detective Luke Cully found images of what appeared to be unprocessed methamphetamine. Alpine’s Crime and Intelligence Analyst determined when and where the images had been taken. A property search on a valid 4th Amendment Rights Waiver led to the discovery of a bulk amount of methamphetamine. Detective Cully wrote a telephonic search warrant for the rest of the property, and Alpine detectives, deputies and a Rancho San Diego K-9 Unit served the search warrant. The evidence included three pounds of methamphetamine, more than 400 pills, a half pound of marijuana, scales, packaging materials, six firearms and $64,000 in cash.

FALLBROOK SUBSTATION

In 2015, staff from the Fallbrook Substation responded to 15,326 calls for service across 137 square miles. Through the implementation of Information Led Policing (ILP) strategies and community partnerships, deputies aggressively targeted property-related crime and the chronic offenders committing those crimes.

• The Crime Suppression Teams addressed the growing number of entities attempting to open marijuana dispensaries in and around the downtown area. County Code Enforcement helped issue cease-and-desist notices.

• In December, deputies on scene taking a report of a hot prow in a Fallbrook apartment complex heard screams and cries for help and saw a man run out of a nearby apartment. An assailant had apparently sexually assaulted a bed-ridden hospice patient and a victim in another apartment. Thanks to the quick thinking of the on-site deputy and the effective teamwork of other deputies, the suspect was apprehended a short distance away. He was arraigned on multiple charges and is facing the possibility of long prison sentences.

• Senior Volunteers at the Fallbrook Substation logged 17,078 hours in 2015. Almost daily, volunteers check on the welfare of elderly and infirm citizens, provide support for public events and functions, assist with food bank distributions, and carry out other community-oriented functions. The group helped facilitate the Avocado Festival, the Christmas Parade, the Classic Car show at Pala Mesa, and other large public events.

CAMPO/TECATE SUBSTATION

This substation serves an area along the southern U.S. border with Mexico, located approximately 40 miles east of downtown San Diego and commonly referred to as the Mountain Empire. The Campo/Tecate Substation covers the southeastern portion of San Diego County, an area of roughly 24 square miles. The average crime rate is 12.3 crimes per 1,000 residents.
**IMPERIAL BEACH SUBSTATION**

Imperial Beach is the southernmost beach city in San Diego County with a population of approximately 27,000 residents. The city ended 2015 with a crime rate of 16.8%, which was the second lowest crime rate of all cities within the Sheriff's Department’s area of responsibility. Imperial Beach had its lowest crime rate in 2015, and 2016 is projected to continue this trend.

In 2015, the Imperial Beach Substation utilized Information Led Policing (ILP) strategies to target prolific offenders and high crime areas. The result was the lowest number of Part 1 (violent and property) offenses ever experienced in the area: an overall decrease of 15% including 21% fewer violent crimes and 13% fewer property crimes.

For the first time on record, Imperial Beach is the safest beach community in the county with the lowest crime rate compared to Coronado, Oceanside, Solana Beach, and Encinitas (based on crime rates from January through November 2015).

**JULIAN SUBSTATION**

The unincorporated community of Julian, a California Historical Landmark, was settled in 1850. Originally known as an Old West gold mining town, Julian is now famous for growing apples. It is a frequent weekend tourist destination for visitors from across Southern California. The Julian Substation averages 8.4 crimes per 1,000 residents, and routinely has triple the normal population on weekends.

**LAKESIDE SUBSTATION**

The new Lakeside Substation officially opened its doors to the public on May 26, 2015. The 5,318 square foot building replaced the former storefront that was located on Winter Gardens Boulevard. Fifty-two personnel, including 48 sworn staff and four professionals, worked from the new building in 2015. The station now serves more than 70,983 people in Lakeside and unincorporated areas of El Cajon, which covers an area of more than 81 square miles.

The Lakeside Command services the unincorporated communities of Lakeside, El Cajon and the Barona Reservation. In 2015, there were 23,519 calls for service, 14,375 deputy-initiated activities, and 913 field interviews. The Lakeside Command made 2,604 arrests.

**Lakeside Investigations Unit**

At a June event, “Coffee with the Community” held at the Lakeside Community Center, Lakeside Substation personnel learned the address of a high-traffic location where narcotics violations were suspected. Deputies from the Crime Suppression Team were assigned to investigate.

A search of the residence included the Special Enforcement Detail, due to the number of potentially violent subjects expected to be residing there. Ten of the eleven persons detained were arrested and deputies seized numerous items, including hypodermic needles, methamphetamine, and a Butane Honey Oil lab – all indicators of an ongoing criminal enterprise.

A HAZMAT team determined that the heavy use of methamphetamines had made the poorly maintained house uninhabitable, and it was condemned.
LEMON GROVE SUBSTATION

With a population of approximately 26,000 people within roughly 3.8 square miles, the City of Lemon Grove is one of the most active contract assignments for a patrol deputy. Lemon Grove deputies handled more than 16,000 community calls for service, and initiated another 4,100 proactive contacts in an attempt to reduce crime and collect information to use in the ILP model.

The deputies were recognized for their excellent work utilizing funds from the Bilateral Safety Corridor Coalition (BSCC) to proactively focus on prolific offenders. As a result of the BSCC effort, the station saw a 42% increase in arrests and a 21% decrease in violent and property crimes from February through May 2015, compared to the same months in 2014.

The Lemon Grove Substation’s personnel enjoy great relationships with community groups such as “Thrive” Lemon Grove, the Lemon Grove Clergy Association and the Soroptimists.

NORTH COASTAL STATION

In 2015, the Encinitas Patrol Station was renamed the North Coastal Station to better reflect the northern coastal cities of Encinitas, Solana Beach and Del Mar, which contract for the services of the Sheriff’s Department. The North Coastal Station also provides public safety services to the surrounding unincorporated areas of Rancho Santa Fe and 4S Ranch. The station provides services to more than 80,000 residents.

POWAY STATION

The San Diego County Sheriff’s Department provides law enforcement services to the City of Poway and approximately nine square miles of unincorporated area. The total service area is 48 square miles, with a population of 48,559 in Poway and 651 in the unincorporated area.

The station received 13,852 calls for service in 2015, and there were 16,236 deputy-initiated actions. Compared to 2014, violent crime decreased 37% while property crime increased 16%, according to the FBI Crime Index. Arrests in 2015 totaled 810.

Investigations Unit

In 2015, the investigations unit handled several major cases:

• Operation Rotten Apple targeted a commercial burglaries involving stolen Apple computers in five communities and resulted in the arrest of eight suspects.

At tempted Child Abduction – Skyline Elementary School, Solana Beach

On March 23, 2015, shortly after students were released for the day, a child abduction was attempted at Skyline Elementary School in the City of Solana Beach. Significant media attention led the station to receive more than 150 calls and tips, which were all investigated. With the assistance of the public and excellent police work, a suspect was identified, arrested and is currently awaiting trial.

PINE VALLEY SUBSTATION

This Substation is located in the Cuyama Mountains in eastern San Diego County. Surrounded by the Cleveland National Forest, Pine Valley receives thousands of visitors who flock to the snow after cold winter storms. The Pine Valley Substation averages 9.9 crimes per 1,000 residents.
• The Starvation Mountain Project culminated in the condemnation of a property where criminal activities were taking place in two residences.

• The Landscaping Tool Series included 23 cases countywide. Three suspects were arrested for stealing expensive landscaping tools from vehicles.

• Palomar Hospital reported a suspicious person leaving the premises. Working in cooperation with the Joint Terrorism Task Force, detectives identified and contacted the individual.

• A residential burglary series investigation enabled detectives to locate a stolen laptop through tracking software and set up a sting operation, resulting in three arrests and the recovery of a stolen handgun.

**The Poway Criminal Apprehension Team (PCAT)**

PCAT actively pursues drug users, drug dealers, and gang activity. They work closely with federal and local agencies to reduce narcotics activity in the city.

**Operation Training Day**

Operation Training Day targeted a Poway location on Corte Rayito, where 52 grams of methamphetamine and cash were seized. A man linked to the residence had a hypodermic syringe, a small amount of methamphetamine, and two AR-15 assault files with high-capacity magazines when contacted by PCAT. 88.1 grams of Ecstasy (MDMA), 21.4 grams of meth and 2.6 grams of heroin were found at his residence, leading to arrests of multiple individuals.

**Poway Senior Volunteer Program**

The Poway Senior Volunteer program has 53 members. Here are some of their accomplishments this past year:

- Donated 15,270 hours
- Conducted 1,100 home security checks
- Responded to 213 traffic events and 7 fires
- Performed 225 YANA (You Are Not Alone) visits
- Supported more than 30 community events

**Crime Prevention Specialist (CPS)**

Poway’s Crime Prevention Specialist, Darlene Duncan, is responsible for facilitating Neighborhood Watch meetings, teen programs, safety presentations and other activities. Duncan completed more than 300 events in 2015.

**RAMONA SUBSTATION**

The Ramona Substation provides law enforcement services to nearly 50,000 residents in Ramona, an area of more than 150 square miles. In 2015, Sheriff’s personnel responded to 10,126 calls for service in Ramona. Sheriff’s Deputies initiated a total of 7,925 proactive events.

Federal Bureau of Investigations (FBI) Index crimes decreased for the third year in a row. There were 276 index crimes in 2015, representing a 10% decrease from 2014. The 2015 crime rate is 7.4 FBI Index crimes per 1,000 people, the lowest crime rate in more than a decade. Total arrests dropped in 2015 to 747 from 785 in 2014.

The Ramona Substation partners with the community by hosting regular Citizens Advisory Group (CAG) meetings. The community riverbed cleanup was among the projects completed in 2015, with more planned for 2016.
Investigations Unit and Crime Suppression Team

The Ramona Substation Investigations Unit handled 1,343 cases. 2015 case highlights include:

In July, deputies from the Ramona Crime Suppression Team executed a search warrant and arrested a suspect who was in possession of 14 grams of heroin and 2.5 grams of methamphetamine.

In November, an unidentified male robbed the Bank of America in Ramona. Detectives and FBI Agents, acting on numerous tips, obtained a search warrant for the suspect’s residence. They arrested the suspect and seized the firearm used during the robbery.

In December, deputies identified an individual who was involved in sales of methamphetamine. The subject was contacted and arrested while in possession of 17 firearms and 36 grams of methamphetamine.

Another incident in December involved an unknown male who hijacked a car in San Diego and forced two victims to drive him to the community of Ramona, where a shooting occurred (the victims escaped with minor injuries). The suspect carjacked another vehicle from the scene and fled the area. Ramona Detectives responded to assist patrol deputies. Over the next four days, detectives worked closely with investigators from the San Diego Police Department’s Robbery Unit to identify and arrest the suspect.

Volunteer Program

The Ramona Substation has a dedicated volunteer team of 51, including 37 Senior Volunteer Patrol members, 11 Mounted Patrol volunteers, and three Explorers.

RANCHITA/WARNER SPRINGS SUBSTATION

The Ranchita/Warner Springs Substation covers the northeastern portion of San Diego County, an area with a very diverse topography. Duties vary from patrolling the snow-covered community of Sunshine Summit during the winter to patrolling Borrego Springs during the heat of the summer, when temperatures can reach as high as 110 degrees. Ranchita and Warner Springs average 7.2 crimes per 1000 residents, which is among the lowest crime rates in San Diego County.

RANCHO SAN DIEGO STATION (RSD)

Within the Rancho San Diego Command are the Rancho San Diego Station and the contract city substations of Lemon Grove and Imperial Beach. 2015 was the first full calendar year of RSD operation since the separation from Lemon Grove.

The Rancho San Diego Command has a population of about 190,300 and covers approximately 150 square miles. The two contract cities, as well as all the unincorporated areas stretch from the international border, north to Mt. Helix and east to the Cleveland National Forrest. The RSD Command provides law enforcement services to a variety of diverse communities, from urban to rural, and includes the second largest Chaldean community in the country.

During 2015, the RSD Command held five “Coffee with the Community” events and attended numerous community planning and citizen group meetings. The RSD Station is also working directly with a revitalization group in Casa De Oro.

RSD Command, in partnership with some of the retailers in the area, also held three Holiday Watch events.

In 2015, Rancho San Diego deputies responded to 36,783 calls for service, initiated 16,204 contacts, completed 2,621 field interviews and made 1,783 arrests.

The following are some of the more notable 2015 cases that RSD patrol deputies initiated:

4th Waiver Search

During a traffic stop, deputies saw a .22 caliber handgun sticking out from under the car seat. A detention and subsequent 4th Waiver search revealed about 90 grams of marijuana, a .40 caliber handgun, and $1,000 in cash in the vehicle. A 4th Waiver search at the suspect’s residence yielded more than ten pounds of marijuana, colored powdered substances (methamphetamine/MDMA/cocaine) totaling a few ounces, an ounce of hash oil, a loaded revolver, a high-powered scoped rifle, hundreds of rounds of ammunition, cash, and drug paraphernalia.
**Criminal Threats Arrest**

Information from a vandalism call and a shots-fired call were combined to provide a description of gang member suspects and their vehicle. Gang and area detectives worked together to positively identify the suspects through a curbside lineup and arrested them for their involvement in the shooting.

**Rancho San Diego Area Detectives**

In calendar year 2015, the RSD detective unit was assigned more than 5,800 cases, by far the most of any Sheriff's station.

**Attempted Murder**

In Spring Valley, a victim who suffered a serious gunshot wound in the neck survived his injuries, but was permanently paralyzed. RSD detectives and crime/intelligence analysts used information provided by witnesses to help identity and arrest the suspect. He was charged with attempted murder, pled guilty, and received a 17-year prison sentence.

**Assault with Deadly Weapon and Possession of Cocaine for Sale**

Patrol deputies were dispatched to Spring Valley for a report of shots fired. Detective Guadalupe Catano worked with other detectives from RSD and the East County Regional Gang Task Force to identify a woman who was initially detained as one of the shooters. A search of the woman’s apartment found a .40 caliber handgun, more than 150 grams of cocaine and cash.

**4th Waiver Probation Compliance Check**

Crime Suppression Team (CST) deputies conducted a 4th Waiver search of a suspect in the City of San Diego. People were contacted inside a residence, where a loaded .38 caliber revolver and a quantity of methamphetamine was found. Deputies also recovered a stolen flatbed truck, a stolen utility trailer, DMV registration for a stolen motorcycle, multiple shaved keys and 11 cell phones. Two suspects were arrested for felony warrants to other serious charges.

**Traffic Stop – 4th Waiver Search**

Rancho CST Deputy Kyle Berchin stopped a vehicle for a traffic violation in Lemon Grove. A 4th Waiver vehicle search revealed .22 caliber and .40 caliber handguns, a large quantity of marijuana and cash. Rancho CST Deputies conducted a 4th Waiver search of the driver’s residence and recovered a .38 caliber revolver, a scoped 30/06 rifle, a bulletproof vest, hundreds of rounds of ammunition, marijuana, cocaine, concentrated cannabis, and cash.

**Sawed-off Shotgun**

Rancho CST Deputy Henry Castro used numerous investigative resources to learn more about an armed National City gang member in Spring Valley. Deputy Castro located and contacted the suspect at a bus stop. He was found to have a switchblade knife and a concealed sawed-off shotgun. He was taken into custody and was sentenced to six years in prison.

**Child Pornography**

A caregiver working at a senior assisted living facility in Spring Valley reported child pornography at one of the residences with a cell phone image of a photo. Detective Justin Crews obtained a search warrant to retrieve the image and found several other items of evidence. The suspect, arrested for possession of child pornography, had been a volunteer at several local elementary and middle schools and worked for a company contracted to take school pictures. Sheriff’s Child Abuse and Internet Crimes Against Children handled the investigation.

**SAN MARCOS STATION**

The San Marcos Station has a total service area of more than 100 square miles and provides law enforcement services to the City of San Marcos, as well as the unincorporated communities of Lake San Marcos, Harmony Grove, Elfin Forest, Lake Hodges, Hidden Meadows, the San Pasqual Valley and other communities within the unincorporated Escondido area.

During 2015, Patrol Deputies responded to more than 25,000 calls for service, conducted approximately 760 field interviews and made more than 3,000 arrests.

**Psychiatric Emergency Response Team (PERT)**

Two designated patrol deputies rode with licensed mental health clinicians as members of the PERT. In 2015, the San Marcos PERT units responded to several hundred calls for service.

**AREA DETECTIVES**

**Prowler Series**

During the summer months of 2013, San Marcos Detectives investigated a residential burglary series involving the sexual assaults of female juveniles in the Cities of San Marcos and Escondido. San Marcos Detectives took the lead in the investigation, which lasted approximately five weeks.

After the investigation hit a dead end in 2014, detectives
made a seldom-used and rarely granted request of the California Department of Justice (Cal DOJ), asking them to search the DNA database of known felons for Familial DNA, utilizing DNA evidence recovered at one of the crime scenes. In February 2015, a DNA hit was made on a family member of a known felon. The DNA was tested and confirmed the male as the suspect.

The suspect was arrested and five search warrants were served. The suspect is currently in custody, awaiting trial and facing life in prison for the series of sexual assaults.

Since the arrest, the lead detective traveled to the DOJ Forensics Conference to present a case study of the investigation.

**Serial Burglary Suspects**

In August 2015, suspects were breaking into individual units at storage facilities throughout North County. In September, possible suspects were identified and detectives began conducting surveillance on a male and female team, as well as at specifically targeted storage facilities.

Detectives arrested the suspects and subsequently served eight search warrants in the Cities of San Marcos, Vista, and Carlsbad. Hundreds of thousands of dollars’ worth of stolen property was recovered, processed, and much of it returned to the rightful owners. Additionally, a website was constructed (sdsheriff.net/storage) to allow stolen property to be displayed online for owners to recover. Both suspects pled guilty to the crimes and are currently in prison.

**Community Oriented Policing and Problem Solving (COPPS)**

Deputies from the San Marcos COPPS Unit are contracted by the City of San Marcos. Under the supervision of two sergeants, the unit is divided into two groups.

The first group deals primarily with community problems and quality of life issues in the City of San Marcos and the surrounding areas. One significant investigation in 2015 led to the arrest of two suspects responsible for more than 340 separate incidents of vandalism with estimated damage exceeding $55,000.

The second group within the COPPS Unit is assigned to the Gang Enforcement Team (GET). During 2015, GET deputies were involved in numerous investigations, including assaults, robberies, shootings, stabbings and gang-related homicides.

Partnering with the community-based COPPS deputies, GET deputies assist in recommending known gang members and those who are at risk for gang membership, or are known associates of gang members, for participation in Project RESPECT (Responsibility, Ethics, Service, Perseverance, Education, Courage, Trustworthiness). Project RESPECT employs COPPS deputies as mentors and outside the classroom teachers of student-aged youth in topics related to character development.

**Senior Volunteer Patrol**

The Senior Volunteer Patrol is primarily a group of retired seniors who serve their communities of behalf of the Sheriff’s Department, providing additional services that could not otherwise be provided by regularly employed Sheriff’s staff. Examples of these services are: vacation checks for those who are away from their residences for an extended period of time, You Are Not Alone (YANA) wellness checks on the elderly who live alone, high-visibility extra patrols around schools, shopping centers, and parks, and other administrative duties. They are part of a proud group of more than 50 citizens in the San Marcos and unincorporated Escondido area.
SANTEE STATION

The Santee Command provides law enforcement services to the City of Santee in an area of 16.52 miles with a population of 56,105. From 2011 through 2015, violent crime in Santee decreased significantly and property crimes were below the highest point since 2013. In 2015, there were 20,210 calls for service, 23,584 deputy-initiated activities, 1,331 field interviews, and 1,830 arrests.

Santee Investigations Unit

In April, a woman entered the CVS Pharmacy in Santee, demanded Percocet from the pharmacist at gunpoint, and threatened to shoot her in the head if she did not comply. Fearing for her life, the victim gave the suspect two bottles of Percocet from the locked safe. The CVS surveillance video was released to the public, prompting a Crime Stoppers tip that led to the identification of the suspect, a married resident of Santee. She was arrested for armed robbery.

Traffic Division

For arresting drunk drivers, Deputies William Price, Ramon Homan and David Drake received DUI pins. Deputy Rene Kirchhoefer was recognized by MADD (Mother’s Against Drunk Driving) as the Santee Station’s Outstanding DUI Deputy of the Year.

Volunteers

In 2015, 37 volunteers participated in the Senior Volunteer Program, logging 124,473 hours of community service. There were six young professionals in the Explorers Unit. Three deputies, a lieutenant and a sergeant served in the Santee Station Reserve Law Enforcement Unit.

School Resource Program

During 2015, the Santee School Resource Officers (SRO) provided services for West Hills High School, Santana High School, and El Capitan High School. One major operation focused on suspected drug dealing at the schools. The SROs made approximately 131 arrests in 2015.

Grossmont Cuyamaca Community College District

The GCCCD Unit responded to 925 calls for service, produced 867 deputy-initiated actions and made more than 30 arrests.

Crime Suppression Team (CST)

In 2015, the CST utilized Information Led Policing (ILP) strategies to reduce crime in high-crime target and condemned homes areas.

Juvenile Investigations

Six curfew/truancy sweeps were conducted. There were 29 camps or special events, multiple presentations and 95 diversions.

VALLEY CENTER/PAUMA SUBSTATION

Valley Center continued to be an activity-rich environment for the Sheriff’s Department during 2015. Valley Center Deputies responded to 8,441 radio calls of various types, and during the course of their duties, made 945 arrests. They also made 5,161 self-initiated contacts.

The station’s Crime Prevention Specialist organized new Neighborhood Watch groups, including one on Palomar Mountain and one on a Native American reservation. The Valley Center station also worked with local media outlets and businesses to alert the community of crime trends and to distribute educational safety information to community members.

Missing Persons Cecil Knutson and Diana Bedwell

On May 10, 2015, family members reported their parents overdue for a family gathering in Riverside County to celebrate Mother’s Day. Cecil Knutson and Diana Bedwell were last known to be at Valley View Casino earlier in the day. Casino surveillance confirmed the couple left in the afternoon, but their current location was unknown. Deputies immediately launched a massive search effort by foot, vehicle, and aircraft, which encompassed hundreds of square miles, and covered three counties. The search combined the efforts of several law enforcement agencies and volunteer community members. The search ended two weeks later when off-roaders located them in a very remote section of the Los Coyotes Indian Reservation in North San Diego County. Unfortunately Knutson did not survive, but Bedwell has since made a full recovery.

SADLE in Valley Center

SADLE was in Valley Center from July to October to saturate known areas of criminal activity and develop information regarding suspicious persons and criminal exploits. This effort produced 105 arrests; the seizure of 1.71 pounds of methamphetamines, 1.31 pounds of marijuana, and 4.13 grams of heroin; confiscation of 12 firearms and $18,875 in cash. In addition, SADLE worked with Valley Center deputies, the Valley Center Crime Prevention Specialist, a property owner and numerous County of San Diego agencies to dismantle an illegal encampment where illicit activities had been taking place over several years.
**VISTA STATION**

In 2015, deputies from the Vista Patrol Station responded to approximately 47,000 calls for service and conducted about 25,000 self-initiated events, which included traffic stops, pedestrian stops, and citizens’ arrests.

Of the 108 employees at the Vista Station, 92 are sworn employees. Of those, 46 are deputies primarily working the field (not including supervisors). Each deputy was responsible for approximately 1,100 incidents during the year.

**COPPS**

In 2015, the Vista Community Oriented Policing and Problem Solving (COPPS) Unit made approximately 85 felony arrests, 126 misdemeanor arrests, issued 78 citations, completed 34 juvenile contact reports and conducted 356 field interviews related to quality of life issues for the citizens of Vista.

One of the unit’s most notable arrests was for felony graffiti vandalism. Three search warrants were simultaneously executed, three people were arrested, and a honey oil lab was discovered at one of the locations.

Another large investigation concluded with guilty pleas following the arrests of a husband and wife for the sale of prescription medication.

The COPPS Unit collaborated with the city attorney to successfully shut down more than ten unlicensed marijuana dispensaries through cease and desist orders and arrests.

**Gang Enforcement Team (GET)**

The Vista Gang Enforcement made approximately 338 arrests in 2015, which included 154 felony arrests and 184 misdemeanor arrests. Of those arrests, 128 were documented street gang members. They also conducted 285 field interviews, issued 19 citations, conducted 162 Parole/Probation searches, seized nine firearms, served four search warrants and dealt with two BHO labs.

Vista GET conducted or assisted in approximately 71 special details. These included teaching the Gang Resistance Education and Training (GREAT) program at local schools, numerous community gang presentations, Tracking Known Offenders (TKO) and AB109 compliance checks, serving search warrants, conducting surveillance operations, and collaborating in North County Law Enforcement Alliance (NCLEA) operations, and assisting with larger scale narcotic/gang investigations.

The unit served two historical search warrants on two Vista street gang members. The search warrants netted 52 grams of methamphetamine, Oxycodone pills, hypodermic syringes filled with heroin, two .22 caliber rifles, a .38 revolver, and a bulletproof vest.

Vista GET also served a narcotic search warrant on a male subject with ties to gangs, netting 123 grams of methamphetamine, a 12-gauge shotgun, a .22 caliber rifle, and a .22 caliber handgun.

**SNGD**

The Vista Street Narcotics and Gang Detail (SNGD) investigates gang-related crimes and narcotics complaints throughout the City of Vista. In 2015, the unit cultivated or maintained multiple informants, yielding 72 felony arrests and 24 misdemeanor arrests. They closed 624 cases, wrote, executed and returned 45 search warrants, responded to 44 call-outs and documented 50 gang members. The unit was responsible for the seizure of 52 grams of cocaine, 1609 grams of methamphetamine, 104 grams of heroin, $15,746 in cash, 16 firearms and thousands of controlled Butane Honey pharmaceuticals, marijuana plants, psilocybin mushrooms and other contraband. The unit also investigated 33 narcotics complaints in the City of Vista, with various results.

**Vista Area Detectives**

The Vista Area Detectives are responsible for investigating an array of violent, financial, and property crimes. In 2015, the unit received approximately 6,000 cases for review.

In August of 2015, five men began committing armed “Take-Over” style robberies in the Vista and Oceanside areas. During the commission of these crimes, the suspects bound the employees’ hands and threatened them with handguns. Through a multi-agency operation with the Oceanside Police Department, and diligent work by our Sheriff’s Crime Laboratory, all five men were arrested in October of 2015, and confessed to their crimes. Most of the men had violent criminal histories, some extending to other states.

As a result of their hard work, implementation of innovative tactics, and application of Information Led Policing strategies, the crime rate for the City of Vista (and unincorporated areas of the city) is nearly at its lowest level in 20 years. ✭
The Passing of Sheriff William B. Kolender
A Law Enforcement Legend

On Tuesday, October 6, 2015, Sheriff William B. Kolender peacefully passed away with his daughter at his side. Sheriff Kolender had fought against Alzheimer’s, but in the end – as with so many before him – Alzheimer’s won.

Bill Kolender was born on May 23, 1935 in Chicago and was raised in San Diego. His father worked as a jeweler and his parents were very clear: they did not want their son to be a cop. The senior Kolender urged him to choose a more “respectable” profession, but young Bill thought it would be interesting and besides...he needed the money, as his parents couldn’t afford his college tuition.

Like the Dr. Seuss tale, “Oh, the Places You’ll Go!,” little did he know where his career would take him.

Bill Kolender began his law enforcement career in 1956, when he became a San Diego Police Officer. He rose through the ranks of the San Diego Police Department and became Chief at age 40 – the youngest big-city police chief when he was appointed in 1975.

Bill had already retired from the San Diego Police Department as one of their most beloved chiefs when he went to work as an assistant to the publisher at the Union Tribune Publishing Company in the 1980s. He was subsequently appointed Director of the California Youth Authority in 1991.

San Diego community leaders had ideas for Bill, though. He was sought to run as Sheriff in 1994. The department had undergone some personnel changes, and he was pursued in an effort to bring people together for a common mission and common purpose.

Bill Kolender was elected to the Office of Sheriff in 1994 and he never looked back. He reinvigorated the department, the personnel, and the community. He was, without a doubt, one of the most respected law enforcement leaders in San Diego history. Bill handily won each election until his retirement in 2009.

He wore a badge for nearly 50 years. As Sheriff, there was a time when he was the oldest Sheriff in California, and one of the oldest in the country. This wasn’t a detriment; rather, it was his badge of honor. He was sought by his peers across the country for guidance, and of course, the inevitable story or two that he was always ready to tell. Bill never met a stranger, and could strike up a conversation with anyone. It wasn’t unusual to report to his office toward the end of his career with a question about an event, or investigation, and at the end of that conversation, hear, “Hey, did I ever tell you the time I met Frank Sinatra?”

Current Sheriff Bill Gore, and longtime family friend, remembers Bill as the ultimate law enforcement professional. “No one could bring together a room like Bill Kolender. Whether it was a room of politicians, community activists, or other cops, everyone listened to, and greatly respected Bill Kolender. There will never be another one like him.”

Any demanding career will take a person away from home too often, but Sheriff Kolender never went far from home in his heart. He adored his children and grandchildren and it was the rare conversation that his wife’s name didn’t come up. Lois was his partner at home and at work.

And we all know how a cop feels about their partner...
“SHERIFF KOLENDER WAS THE PIONEER OF COMMUNITY POLICING AND AN ICON IN LAW ENFORCEMENT.”

SHERIFF BILL GORE
DEPARTMENT AWARDS

MEDAL OF VALOR
Rusty Nelson
Alvin Vasquez

MEDAL FOR LIFESAVING
Arnold Fajayan

CERTIFICATE OF LIFESAVING
Joseph Arnold
Russell Crandall
Stephenia Dayrit
Steven Gill
Carl Gregory
Carlos Hernandez
Morgan Kettner
Fabian Mauberis
Justin McMasters
Evan Paulson
Robert Powers
Daniel Psomas
Steven Ravellette
Maria Schaeffer

OUTSTANDING EMPLOYEE AWARD
Monica Alvarez
Peggi Lorenz
Barbara Wallace

MEDAL OF MERIT
James Bovet
William Kerr
Karen Stubkjaer
Angela Tsuida
Mark Walters

SHERRIFF'S UNIT CITATION
Imperial Beach Substation

MERITORIOUS UNIT CITATION
Baker to Vegas Team
Detentions Investigations Unit
East County Regional Gang Task Force
Fugitive Task Force
High Intensity Drug Trafficking Area Unit
In-Service Training Unit
LCDRF Transition Team
Mounted Patrol
Poway Criminal Apprehension Team
Ramona Detective Unit
Special Enforcement Detail
Veterans Moving Forward Program

CERTIFICATE OF COMMENDATION
Joshua Arend
Todd Baker
Lucas Berhalter
Steve Bier
Matthew Billieux
Max Blumenshine
Christopher Bunt
Brian Cardoza
Albert Carrillo Jr.
Rick Castro
Daniel Chase
Justin Crews
Claudia Delgado
Mike Dippel
Darshaun Douglas
Matthew Ellis
Patrick Farber
Mike Forbes
Darlene Galloway
Eric A. Garcia
Isaias Gardea
Jerry Jimenez
Alfred Joshua
David Krawczyk
Barbara Lee
Patrick Lopatosky
Orlando Martinez
Christopher May
Hailey McKinney
Callan McLaughlin
Dustin Nelson
Stacey Rojas
Jason Rouse
Richard Sanchez
Scott Seaman
Brande Silverthorn
Paul Sterbenz
Karla Taft
Plutarco Vail
Crystal Ventura
Winferd Vermillion
Sasha Wessitch
Don Wood
Shawn Wray

LETTER OF COMMENDATION
Douglas Akers
Alejandro Amador
Juan Andrade
Nicholas Backouris
Michael Binsfield
Whitney Buckingham
Eugene Burch
Linda Case
Chase Chiappino
Timothy Dinger
Patrick Evans
Chris Galve
David Guthrie
Michael Hanks
Zachary Harris
Kathie Mosher
Alejandro Navarro
Rich Poulin
Mark Ritchie
Jasmine Rivera
Lana Sabata
Scott Seaman
Ken Seel
Jack Shawcroft
Peter Wagner
FAST FACTS

The San Diego County Sheriff’s Department was founded in 1850, the same year California became a state. We provide law enforcement services to nine contract cities and the unincorporated areas of the county.

The department is comprised of approximately 4,100 employees, both sworn officers and professional support staff. We house more than 5,200 inmates in our detention facilities, 24 hours a day, seven days a week. We keep safe 168 courtrooms, at nine courthouses throughout the county.
CORE VALUES

HONESTY WE ARE TRUTHFUL IN OUR WORDS AND IN OUR ACTIONS.

INTEGRITY AS PEOPLE OF CHARACTER AND PRINCIPLE, WE DO WHAT IS RIGHT, EVEN WHEN NO ONE IS LOOKING.

LOYALTY WE ARE LOYAL TO OUR DEPARTMENT AND OUR PROFESSION AND COMMITTED TO PROTECTING THE QUALITY OF LIFE IN THE COMMUNITIES WE SERVE.

TRUST WE ARE CONFIDENT IN THE INTEGRITY, THE ABILITY AND THE GOOD CHARACTER OF OUR COLLEAGUES.

RESPECT WE TREAT EVERYONE WITH DIGNITY, HONORING THE RIGHTS OF ALL INDIVIDUALS.

FAIRNESS WE ARE JUST AND IMPARTIAL IN ALL OF OUR INTERACTIONS. OUR DECISIONS ARE MADE WITHOUT PERSONAL FAVORITISM.

DIVERSITY WE EMBRACE THE STRENGTH IN THE DIVERSITY OF OUR EMPLOYEES AND OUR COMMUNITIES.